



NewsNetwork

JUNE 2024



SHOPPING TOURISM

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PPK Malaysia Awards
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President's Message

Dear members,

We have just completed another three months of 2024 since my last message and it is heartening to note that despite the retail slowdown after the festive seasons in first quarter (Q1), our overall gross domestic product (GDP) growth of 4.2% during Q1 has surpassed expectations. All sectors grew year-on-year except for the manufacturing sector which remained unchanged. The forecast for the rest of 2024 is between 4 and 5% growth, driven by domestic spending activities which will continue to expand on the back of positive labour market conditions, income growth and increased tourist arrivals.

According to the Ministry of Tourism, Arts and Culture, 5.8 million tourists arrived in Q1 2024, marking a significant 32.5% increase from last year, fuelled by visitors from Singapore, Indonesia, China and several other countries. This increase in tourist arrivals is certainly welcoming news as shopping comprises 33.9% of tourists' expenditure in 2023. Tourism Malaysia has recently launched the first of the two National Sales for 2024 and we look forward to this event attracting more international visitors as well as domestic shoppers to our malls.

In addition to Malaysia Mega Sales promotions, PPKM will continue to engage with the Tourism Ministry to focus on Festive Shopping Tourism. Malaysia, a country rich in unique and colourful cultures with many festive celebrations, sees our mall members allocating budgets for festive programmes including decorations, cultural activities, unique local cuisines and entertainment that enhance the shopping experience. This serves as a key competitive advantage for our industry in the region.

In the light of friendly competition amongst Malaysia's shopping malls, many are constantly reinventing themselves, enhancing their content and offerings for the benefit of shoppers. All this does not happen without the industry recognising these efforts – and this includes winning various awards bestowed by our own association as well as a global organisation, International Council of Shopping Centers (ICSC), which is based in New York, United States of America.

At PPKM, we shall be again organising our awards for 2023-2024 for Best Experiential Marketing and also for the first time in recognition of Top Sustainability Practices for our member malls. With these awards, we aim to encourage all malls to aim for the best in their marketing campaigns as well as to inculcate stronger directions towards Environment, Sustainability and Governance (ESG). We would like to invite all malls, regardless of size and location, to participate and learn from each other and wish everyone the best.

This year, we are proud to announce that we are celebrating our 40th birthday. Yes, we were founded four decades ago in 1984 and our association has proudly grown and nurtured ourselves to where we are today, recognised on the international arena, especially within Asia. To remain dynamic and effective, we offer a plethora of activities, events, seminars and training programmes to update and enhance standards of professionalism in mall management.

In particular, our Shopping Mall Management Continuous Education Seminars (SMMCES), which were started in 2002, has recently started to attract participants from outside our country, that is from Brunei, Vietnam and Sri Lanka. Imminently, our next session is scheduled in August 2024, and we are very grateful to have maintained our pool of established speakers who are all practitioners and specialists in their own fields, and more importantly, who are willing to teach and share their invaluable experience. We look forward to continue this fruitful partnership for many more years to come.

To celebrate our journey of 40 years, we will be publishing a commemorative book documenting the evolution and development of the mall industry and our achievements over the years. As an association, this milestone would not have been able to come this far without the strong leadership and the unwavering support of our members, so we look forward to continuing our collective progress for the next many decades to come.

We will also celebrate our 40th Anniversary with a Gala Dinner, themed Ruby Radiance on 4 September 2024. We encourage all members to join us as this will be a time of celebrations and networking, where we will announce the winners of our awards. We look forward to seeing you and sharing a radiant evening together.

Thank you.

Warmest regards,

PHANG SAU LIAN
President

PPK MALAYSIA OFFICE BEARERS 2024 - 2026

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Introducing our 2024-2026 committee to all our members.



Seated L to R: Joseph Yeoh; Ir YL Lum; Phang Sau Lian; William Tang and Tan Joon Kai
Seated in the middle: Nikki Lee and Aw Ik Qian
Standing L to R: Michael Poh; Darren Hee; Vincent Chong; KK Lim; Katy Teo; Alicia Yuen;
Chai Ai Ping; Lee Beng Beng; Andrew Teoh and Chris Chong

WHAT'S NEXT

SHOPPING MALL MANAGEMENT CONTINUOUS EDUCATION SERIES (SMMCES) PARTS 1-3, SESSION 2-2024

5 - 7 AUGUST: MARKETING AND LEASING PARTS 1 & 2

8 - 10 AUGUST: OPERATIONS AND MAINTENANCE PARTS 1 & 2



Upcoming next will be the repeat sessions for SMMCES which will be held as abovementioned at JW Marriott Kuala Lumpur. Do join our well-qualified practitioners and speakers as they generously share their experiences on the intricacies of shopping mall management with participants.

Members will be pleased to note that now **ALL** these modules for both Parts 1 and 2 are approved by HRD Corp so we do look forward to more participants at the next session.

Queries to: secretariat@ppkm.org.my

40TH ANNIVERSARY GALA DINNER



Celebrations will be the word this year as we commemorate our 40th birthday. PPKM has come a long way to celebrate this milestone and we could only have come this far with the close support of our member malls. THANK YOU.

The shopping mall industry has just kept growing since the early malls of 1970s and we have now reached more than 700 malls in the 2020s, with malls even opening during the pandemic years. It is interesting to note that today, THREE of our malls are amongst the top 20 largest malls in the world. With shopping becoming a Malaysian lifestyle especially during the weekends, it is no wonder that malls have grown to become the THIRD PLACE in our lives after our home and office.

To celebrate our milestone, **Ruby Radiance** Gala Dinner is scheduled on **Wednesday, 4 September 2024** at Sunway Resort Hotel, Petaling Jaya and table sales are already open. So why wait any longer, come join us for a great time to celebrate and network amongst the mall community.

Details available from secretariat@ppkm.org.my

WHAT'S NEW

Bloomsvale Shopping Gallery: A New Landmark in KL South



Its main entrance.

Located between Old Klang Road (OKR) and Jalan Puchong in Kuala Lumpur, the newly opened Bloomsvale Shopping Gallery is set to become an iconic landmark in KL South. Officially opened on 15 June 2024, this lively shopping mall aims to enhance the lifestyle of the Bloomsvale @ KL South development and its surrounding communities.

With a variety of stores, food and beverage outlets, wellness services, and family attractions, Bloomsvale Shopping Gallery offers something for everyone.

double-deck link bridge, standing at 238 metres above sea level, which has been certified by the Malaysia Book of Records as the highest in Malaysia. The Sky Deck on level 63 offers stunning 360-degree views.

KPPROP Executive Director Datin Toh Siew Chuon said, "We want to offer a shopping experience that combines convenience, variety, and exceptional service."

With an 85% occupancy rate from a mix of tenants, she is optimistic that Bloomsvale



24-hour grocery concept



The mall's well-lit interior

This four-storey mall has a gross floor area of about 320,000 sq ft and 230,000 sq ft of rentable space, housing over 100 retail units. The mall includes grocery stores, dining options, fitness centres, edutainment, pharmacies, and health and beauty services. Bloomsvale Shopping Gallery is a one-stop destination for all your needs.

Developed by Kerjaya Prospek Property Berhad's (KPPROP) subsidiary, Kerjaya Property Sdn Bhd, the mall is part of a 5.2-acre mixed development. This development also includes two 66-storey residential towers connected by a sky bridge, a corporate office tower, and a hotel.

A highlight of the development is its

Shopping Gallery will grow along with the retail sector, which is expected to expand by 4% this year, according to Retail Group Malaysia.

The mall's anchor tenants include the 24-hour grocer MeMiZoooZooo, Mr DIY, Sport Planet, and Believe Fitness. Additionally, the mall features AZ Nursery and Preschool, K for Kids Preschool and Academy, Ikan Bilis Arts, and Jungle Gym.

Datin Toh added, "We are excited for our upcoming tenants, including Mini Tanker, SparQ Coffee, Family Mart, Ayu Borneo, RSM Music Academy, Guardian, as well as our halal and non-halal Food Hall, all opening in July."

Joanne Lee, KPPROP Chief Executive



One of the edutainment outlets

Officer said, "Our goal is to create a mall that serves the community in every way. Bloomsvale Shopping Gallery is designed to be more than just a shopping centre; it is a lifestyle destination that reflects the vibrancy of our community."

The safety and comfort of customers are a priority, with round-the-clock security, family-friendly amenities, spacious walkways, and well-lit parking areas.

Bloomsvale Shopping Gallery has introduced a License Plate Recognition System for easy parking. Additionally, a smart parking lot sensor system provides real-time information on available parking spaces, making it convenient for visitors. The mall offers three floors of basement parking with a total of 1,024 parking bays.

Study Trip to Guangzhou and Shenzhen, China

6 – 11 MAY 2024

It was a fantastic trip for 42 participants to these two cities – the shopping malls were truly eye-opening. Even though sufficient time was allocated, participants really wanted more time at the malls! Our group visited a total of eight malls at the two cities and found it an enriching experience.



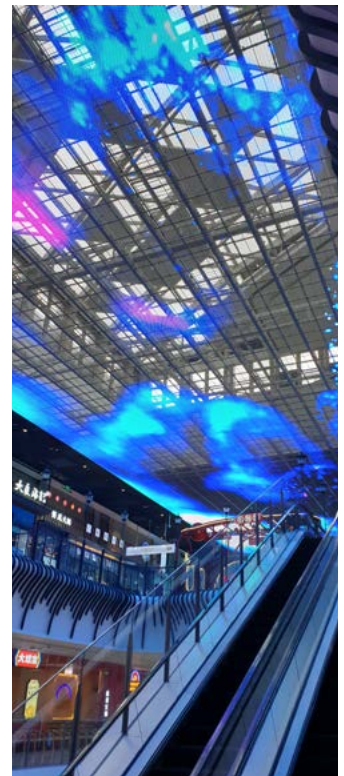
PPKM group at **CoCo Park, Shenzhen**, which opened in 2012, is a lively shopping mall with numerous entertainment outlets and open plazas.



Shenzhen's **Uniwalk Qianhai** is situated at the hub of three main stations and has numerous green areas.



The **MixC at Luohu** was running a promotion with New York Botanical Gardens and our group took the opportunity to shoot the beautiful flowers.



The unique feature at **Wanda Plaza Longgang** was this 64-meter-long 'flying ladder' spanning six levels and gives an impression of 'jumping to the sky'.

PAST EVENTS

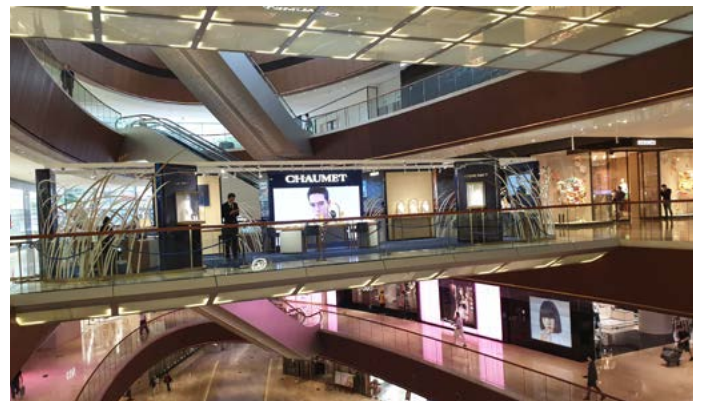
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GrandView Mall at Guangzhou offers experiential shopping with a huge aquarium, rainforests and a science centre housed within the building.



Taikoo Hui houses more than 190 renowned brands.



The multiple award-winning mall of **Parc Central** is Guangzhou's 'stadium for retail' and is a sustainability-oriented development in the heart of the CBD with an eye-catching design of two buildings curving around the central gardens.



Living Mall is popular with the residents staying above the shopping podium which serves as their local retail therapy area.



PAST EVENTS

East Malaysia Outreach Meetings

24 MAY 2024 | KUCHING

25 MAY 2024 | KOTA KINABALU



PPKM President, SL Phang addressing Sarawak members at Waterfront Hotel, Kuching.

Our central committee set out on the annual outreach meetings to Kuching and Kota Kinabalu on 24 May and 25 May 2024 respectively. There was a good turnout at both meetings and our current partnership with UOB Malaysia saw them helping to arrange for talks on E-Invoicing which we will all have to adopt soon.



Cheerful and happy faces at Kuching.



Kenny Chong and his colleague from Crowne Malaysia PLT advising what e-invoicing is all about.



David Lau, Sabah representative shared on latest developments in town.



Michelle Voo from Voo Corporate Advisory explained the scope of e-invoicing to Sabah members.



Mall members network at Sabah regional meeting at Sutera Harbour Resort, Kota Kinabalu.

SCAMinar – Understanding the Art of Deception

30 MAY 2024 | UOB PLAZA 1, KUALA LUMPUR

In our interconnected world today, scammers have used rapidly advancing technology to develop sophisticated schemes capable of outsmarting even the most vigilant individuals. With this in mind, PPKM and Malaysia Retailers Association (MRA) jointly organised **SCAMinar** for important info-sharing and to create better awareness for the shopping mall and retail industry.

Our speakers included experienced personnel from the Royal Malaysian Police as well as senior bank officers from UOB Malaysia who shared real-life case studies on the art of deception. These cases included phishing, identity theft and investment fraud.

The thread of **#JanganKenaScam** ran strongly throughout the programme and as one participant said, it was *'fantastic sharing and knowledge on scams for our role as a mall to educate our staff, tenants and shoppers'*. Yet another participant opined that is a *'topic that we know but yet it opened our eyes and we absorbed a lot of new knowledge'*.



Opening remarks by ACP Noor Dellhan bin Yahaya, Assistant Commissioner of Police, Dang Wangi District Chief of Police.



Panel session moderated by Ir YL Lum, PPKM Vice President 2 (in the middle) with speakers Tillandran Achuthan, Vulsan X (left) and Insp Tan Kah Kok, Commercial Crime Investigating Department (CCID), Dang Wangi District Police Headquarters (right).



Don't fall for scammers, warned ACP Lai Lee Ching, Commercial Crime Investigation Department (CCID), Bukit Aman, Royal Malaysia Police.



The strong message of SCAM ALERT was conveyed by Ahmad Shahir Abdul Wahab, UOB Malaysia.



All 52 participants found the SCAMinar *'useful and informative'*.

E-invoicing Talks

PPKM and UOB Malaysia were in partnership to organising a series of talks on electronic invoicing as this was announced recently to be implemented from 1 August 2024 nationwide in phases. This is the government's initiative to support the growth of the digital economy and improve efficiency in the management of the country's tax administration with e-invoicing being relevant to the digital transformation. Most of the talks were held in conjunction with our regional meetings in East Malaysia and the Northern Region but this briefing was dedicated for those in the Klang Valley. Speaker Ng Kim Heng from NKH Group spoke on 6 June 2024 at UOB Jalan Ampang to our 34 members present. For those unable to attend this on-site talk, a webinar is being arranged on 4 July 2024.



Occupational, Safety and Health (OSH) Coordinator MAY 2024 | CITITEL MID VALLEY CITY, KUALA LUMPUR

Further to the two similar workshops held in October and November 2023, another two workshops were held in May 2024, again co-organised with Malaysia Retail Association (MRA) in collaboration with ITS Management Sdn Bhd, an authorised training institute by Department of Occupational Safety & Health (DOSH) for Occupational Safety & Health Officer and OSH Coordinator Programmes.



Trainer En Abdul Malik explained that OSHC is a position assigned to assist employers to ensure OSH compliance.



Workshop 1: 14–16 May



The ice-breaking and introduction session started off the three-day programme.



Workshop 2: 23–25 May



This workshop is starting to give me a headache.

PAST EVENTS

Safety & Security Seminar (Advanced)

11-12 JUNE 2024 | CITITEL MID VALLEY CITY, KUALA LUMPUR

The class had a good size of 48 enthusiastic participants who were eager to learn from our speakers, existing practitioners in their own malls who generously shared their experience.



Our speaker Com (R) KH Khoo explained how building and car park designs can either help or negatively impact on security issues.



Ibrahim instructed the class about the legal aspects of security and the potential danger from terrorism.



Participants at this annual training also benefitted from hands-on first aid training for medical emergencies by our instructor, Liew Chieh Horin.

Building Management Series 2

Sustainability and Practical Challenges

25 JUNE 2024 | SUNWAY RESORT HOTEL, PETALING JAYA

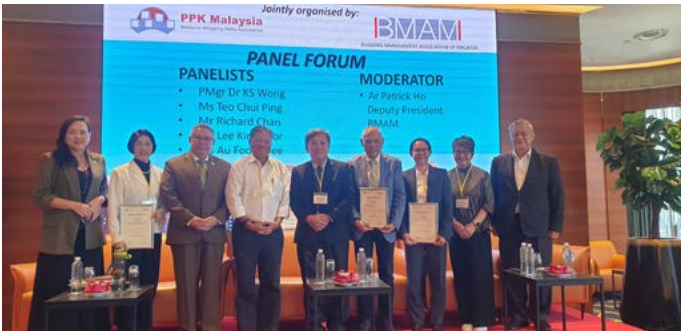
Our one-day seminar on building management co-organised with Building Management Association of Malaysia (BMAM) saw 67 participants in attendance who learnt about the importance of sustainability in building management, winning awards and amendments needed in the Strata Management Act 2013. Of particular interest to managers of strata properties, there were two case studies on multiple rates and common areas for strata building and this was wrapped up by practical tips on common areas.



We are here to find solutions to the challenges in building management.

PAST EVENTS

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L to R: Phang Sau Lian, PPKM President; Lee Kim Noor, KN Lee & Associates; Dr KS Wong, Sunway Malls; Tan Sri Eddy Chen, BMAM President; Patrick Ho, BMAM Deputy President; Richard Chan; Ping Teo, 1 Utama; Au Foong Yee, The Edge Malaysia and Tan Sri Teo Chiang Kok, PPKM's Immediate Past President.



R to L: Forum Panel moderated by Ir Lee Weng Onn, BMAM Secretary General; Richard Chan and Datin Harwinder Kaur



Richard Chan, Seminar Organising Chairman sharing on *Winning Awards*.

Northern Region Meeting

28 JUNE 2024 | SUNWAY GEORGETOWN HOTEL, PENANG

Team PPKM comprising President Phang Sau Lian, Vincent Chong, KK Lim and Evelyn Lo from Central region together with Farrer Tan from Southern region made their way up north for the annual members meeting. It was a good outing to share mall industry scenario, reconnect with old friends and make new ones from various malls in Penang.



SL Phang's opening remarks was followed by updates on industry matters.



We had a great info-sharing session.



Horst Yong from HLA Consultancy briefing members on e-invoicing.

PAST EVENTS

Futsal Competition

30 JUNE 2024 | THE PADANG, 1 UTAMA

The 2024 competition garnered enthusiastic participation of 31 teams from 23 malls. Thank you 1Utama for your generous sponsorship.



We are the champs, Midvalley (All Star FC), with Sports Committee, Katy Teo (3rd from right).



1st Runner up: Midvalley.



2nd Runner up: SACC Mall.

TEH TARIK TALKS (TTT)



TTT1 - REVITALISING SHOPPING MALLS

Elevating Aesthetics, Durability and Safety

23 APRIL 2024 | NIPPON PAINT R&D CENTRE, SHAH ALAM, SELANGOR

After the hiatus of the past few years, members were glad to be able to network again over a cuppa and were introduced to new materials and maintenance techniques at the Talk and Expo Tour hosted by NIPPON PAINT. Paint specialists shared about cost effective maintenance materials for waterproofing, flooring materials and other innovative refurbishment solutions.

Revitalising Shopping Malls: Elevating Aesthetics, Durability and Safety

23rd April 2024, Tuesday | 11.30am to 4.30pm

PROGRAMME:

- 11.30am Registration
- 12.00pm Lunch
- 01.00pm Welcome Speech by Mr. Tay Sze Tak, General Manager of Nippon Paint Indonesia
- 02.00pm Briefing on Shopping Mall - Elevating Aesthetics, Durability and Safety Presentation by Elder Eok, Vincent Pang, Alex Chan Szean and Ken Foy
- 03.00pm Q&A Session
- 04.00pm Light Refreshment
- 05.00pm Expo Tour
- 4.30pm End

SPEAKER PROFILE:

- Mr. Elder Eok**, Director of Sales & Marketing, Nippon Paint Indonesia
- Mr. Vincent Pang**, Director of Sales & Marketing, Nippon Paint Indonesia
- Mr. Alex Chan Szean**, Director of Sales & Marketing, Nippon Paint Indonesia
- Mr. Ken Foy**, Director of Sales & Marketing, Nippon Paint Indonesia



Nippon Paint does not only sell paints.

TEH TARIK TALKS (TTT)

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Paint will create an ideal environment for *Elevating Aesthetics, Durability and Safety* for shopping malls.



Waterproofing, Flooring and Refurbishment will make buildings look new again.



Networking over tea break.



Colour your life and your malls.



TTT2 – DIGITALISE YOUR TENANCY DESIGN AND DELIVERY

16 MAY 2024 | TASTY CHAPPATI, SUBANG JAYA, PETALING JAYA

Members got a treat at the venue of this TTT where the talk and the food were good. Rachel Kidwell from TCPinPoint shared on the impact of digital transformation and how to streamline the process of tenancy delivery efficiently.

DIGITALISE YOUR TENANCY DESIGN & DELIVERY

The Malaysian Malls Association invites you to an enlightening conversation exploring the impact of digital transformation on the retail design and delivery landscape. Gain valuable insights from Rachel Kidwell, the innovative mind behind TCPinPoint software solutions, as she shares compelling case studies and unveils the exciting dynamics of tenancy delivery. Register now to broaden your understanding and stay ahead in the realm of digital transformation.

Thursday, 16 May 2024
3PM - 5PM

Speaker:
Rachel Kidwell
CEO, TCPinPoint

Program:
2:30pm: Arrival & refreshments
3:00pm: PPKM Introduction
3:10pm: What is digital transformation (DT)
3:20pm: How DT impacts the retail design and delivery environment
3:40pm: Case Studies
4:00pm: Q&A
4:10pm: Tea break & networking
5:00pm: Close

Suggested attendees:
 Mall Managers
 Tenant Coordinators
 IT Leaders
 Retail Design Managers
 Leasing Managers

VENUE:
Tasty Chappati, 2, Jalan SS 2/3, 47301 Subang Jaya, Selangor

Partners: TCPinPoint, AmberSoft, PPK Malaysia, www.ambersoft.my/tenancy/





TTT3 – YOUR SHOPPERS HAVE SPOKEN AGAIN

20 JUNE 2024 | LE QUADRI HOTEL, KUALA LUMPUR



Teo Wei Cheng of Stratos Pinnacle found eager participants for her market research presentation where she shared insights on shopping behaviour across different generations. Malls have to embrace diversity from their shoppers who comprise Gen X, Gen Y to Gen Z as shopping becomes more competitive.



Attendees were certainly glad for the reconfirmation that shopping remains a national pastime.



Retail Trends were shared by Pamy Wong, Visata.



We are Gen Z!

SNIPPETS

National Sales Campaigns 2024, Tourism Malaysia MY Priceless Experience



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The first of two National Sales Campaigns was kicked off this year with the launch on 7 June 2024 at Pavilion Kuala Lumpur by Khairul Firdaus Akhbar Khan, Deputy Minister of Tourism, Arts and Culture.



Prior to this, Tourism Malaysia organised a seminar to brief international journalists on the mega fam on shopping in Malaysia. President SL Phang was in attendance (2nd from right)

SHOPPING MALL MANAGEMENT CONTINUOUS EDUCATION SEMINARS CERTIFIED MANAGERS

In an effort to highlight the relevance of our ongoing courses, we are pleased to present the following list of personnel who have undertaken our courses as mentioned above since we started in 2002. The list below only indicates current members as many have left the industry and/or retired over the past 20 years. A total of more than 5,000 participants have actually undergone our training through the years but the list below only indicates current members who are still in the industry. This is only expected as we have to accept that change is constant, as many have already left shopping malls for other pastures and/or retired over the past twenty years.

The pinnacle of the certification is the **Certified Mall Managers** who have undertaken, passed and were certified in the three modules within the set time frame. For those who are interested in personal enrichment and to build up your skills and knowledge in the intricacies of shopping mall management, please email secretariat@ppkm.org.my as we will be offering the next session in August 2024.

CERTIFIED MALL MANAGERS (CMM)

1	Andrew Ashwin	12	Lo Guat Sim, Evelyn
2	Chan Chee Keong, Richard	13	Ishraqi Shah b Abu Bakar
3	Chan Hoi Choy	14	Teo Fang Yih, Joseph
4	Chan Jen Nee, Jenny	15	Kam Chun Tung, Alex
5	Chee Ken Fah, Daniel	16	Lee Beng Beng
6	Chin Chong Huat, Kenny	17	Lim Lay Hoon, Fion
7	Chong Min Fui, Vincent	18	Nor Hayati bt Nawawi Suri
8	Chu Chia Siong, Joseph	19	Tan Hui Swan, Farrer
9	Dato Ngeow Voon Yean	20	Tan Yuen Yuen, Sylvia
10	Dato Yap Soh Ching, Joyce	21	Wong Woei Ming, Michael
11	David Lau Hing Luong	22	Yeap Chin Chong

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CERTIFIED MALL MARKETING & LEASING MANAGERS (CMMLM)

1	Aida Azimah bt Mohamad Abas	39	Lim Rong Jiang
2	Aw Ik Qian	40	Lim Shing Nie, Shenny
3	Chan Weng Fai, Dion	41	Lim Si Yuan
4	Chai Wai Kit, Steve	42	Lim Wai Meng
5	Chang Mei Wen	43	Lisbet Ling Kiang Hfoong
6	Chee Kok Leong, Danny	44	Lo Hui Ying, Aderine
7	Chen Tzy Zhing	45	Loh Kian Hau
8	Chew Fei Sean	46	Lok Fong Lynn
9	Chew Yee Onn, Amos	47	Looi Ying Mei, Janice
10	Chew Yien Yien, Doreena	48	Marilyn Chuah Siu Ching
11	Christopher Stanley	49	Muhammad Al Ezzat b Marzuki
12	Chua E Fun	50	Noor Salehah bt Wahid
13	Chua Qin Wei	51	Nur Izza Syahirah bt Zailan
14	Chuah Chong Koh, Cody	52	Nurul Azuin bt Adnan
15	Chuah Yiing Huey	53	Oliver Lim Kok Fueh
16	Ee Huey Fang, Jyne	54	Ooi Boon Shya, Jean
17	Esmei Eng Shih Mei	55	Ooi Su Li
18	Eva Hew	56	Phang Sze Sze
19	Fazrul Isham b Mohd	57	Pon Ching Li
20	Hee Yaw Hoong, Darren	58	Quah Saw Yan, Jacqueline
21	Heng Chin Ing	59	Ronald Ling Ing Han
22	Ho Wai Hoong, Lovell	60	Sam Min Wah, Winnie
23	Janie ak Negang	61	Sam Pui Wan
24	Jeffrey Soon Jun Yann	62	Siow Teck Leong, Peter
25	Kaswini a/p Kartigayan	63	Sharifah Fairuz bt Syed Hashim
26	Koay Poay Shin	64	Siti Natasha bt Mohd Salleh
27	Kok Huei Yuen	65	Tan Mui Pow, Mabel
28	Koo Siew Man, Raymond	66	Teoh Song Loon, Alan
29	Kung Suan Ai	67	Wan Noorzety Elany bt Wan Muhamood
30	L Iswan b Abdullah	68	Wong Jane Yee
31	Lau Teck Ching	69	Wong Sook Voon, Sherilyn
32	Lee Siew Cheng, Karen	70	Woo May Shee
33	Lew Wen Feng	71	Yap Wee Heng, Marcus
34	Liang Kien Hui	72	Yap Weei Kee
35	Liew Heng Kwun, Timothy	73	Yap Yee Leng
36	Liew Pei Yee, Kellie	74	Yeap Kim Hoe
37	Lim Koon Hooi, Cynthia	75	Yeo Yee Yean
38	Lim Meng Li, Pearly	76	Zahayu Shima bt Ayub

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CERTIFIED MALL OPERATIONS MANAGERS (CMOM)

1	Abdul Aziz b Aman	23	Mohamad Khalid bin Idross
2	Abdul Razak Tuah b Othman	24	Mohamad Nazri b Mohd Mokhtar
3	Ahmad Hakim b Abdul Rahman	25	Mohd Helmi b Mohd Affendi
4	A Navamani a/l Arumugam	26	Mohd Taufiq Hidayah b Ahmad Zawawi
5	Canice Lam Chin Kong	27	Ooi Boon Shya, Jean
6	Chong Ka Loong, Carriek	28	Rajashegaran a/l Ramakrishnan
7	Chee Kok Leong, Danny	29	Rashidan b Ismail
8	Chin Wah Sheng	30	Shahrol Azman b Abd Kahar
9	Edmund Lee Kuan Jun	31	Siti Natasha bt Mohd Salleh
10	Eugene Khoo	32	Soon Sheer Jin, Crystal
11	Frankie Lee Chee Lih	33	Tan Keng Aik
12	Goh Boon Ooi	34	Tan Ting Sin, Anthony
13	Junairiah bt Afandi	35	Tay Seow Liang, Victor
14	Koh Kae Jun	36	Tee Chow Sheng, James
15	Kuan Chuin Seong	37	Teoh Song Loon, Alan
16	Lau Teck Ching	38	Tian Keng Swee
17	Liew Chee Khuan, John	39	Veronica Centine Metcalfe
18	Liew Su Hiung, Michael	40	Wok Yoke Fu
19	Lim Hooi Fung	41	Yakob b Harun
20	Lee Suet Hoong, Carmen	42	Yew Joo Heng
21	Megat Nasarudin Ni'amat, RMN Lt (R)	43	Zarma Nurhaidan b Abd Majid
22	Mohamad Dzulhafiq b Johari	44	Zulkahar b Khamis

CERTIFIED MALL ADMINISTRATION MANAGERS (CMAM)

1	Chuah Chong Koh, Cody
2	Jeffrey Soon Jun Yann
3	Junairiah bt Afandi
4	Lim Hui Ting
5	Lim Kwee Yuen, Josephine
6	Mohamad Amirudin b Abu
7	Roseanita bt Harun
8	Siti Absah bt Kamarudin
9	Siti Habsah bt Rahmat Rambali
10	Toh Guat Khem, Mandy
11	Wan Ainon bt Abd Aziz
12	Yeoh Fang Rui

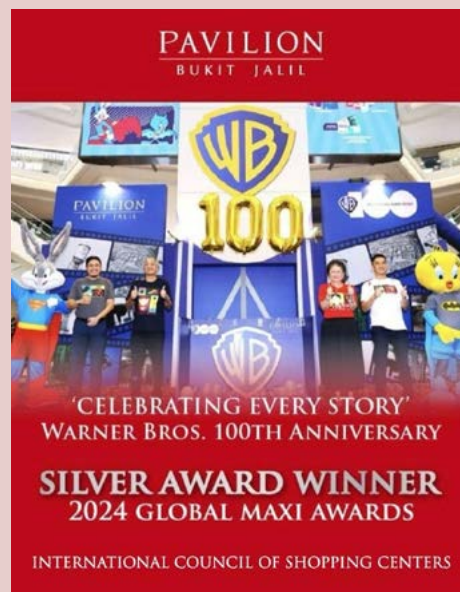
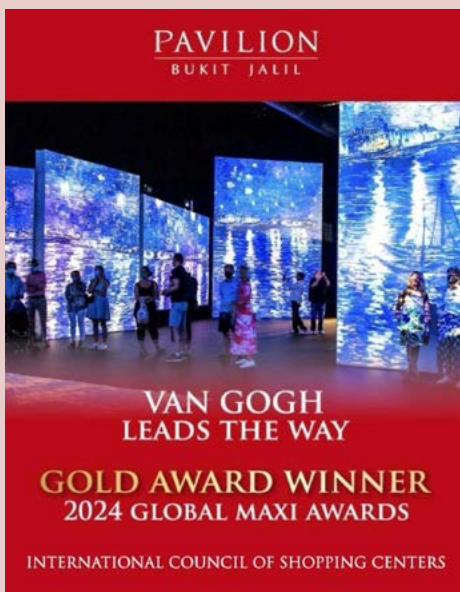
Awards

Heartiest CONGRATULATIONS to our member malls. You certainly put Malaysia malls on the world map!

FIABCI World Prix D'Excellence Awards 2024 to PAVILION BUKIT JALIL - GOLD



International Council of Shopping Centers (ICSC) Global MAXI Awards 2024 for marketing excellence went to:



SNIPPETS

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International Council of Shopping Centers (ICSC) Global MAXI Awards 2024 for marketing excellence also went to:



WHAT'S NEXT

AWARDS GALORE!

PPK MALAYSIA AWARDS 2023-2024

- BEST EXPERIENTIAL MARKETING
- TOP SUSTAINABILITY PRACTICES (NEW)

We have already announced that our annual awards for 2023-2024 will once again be organised for events and projects eligible within the period of 1 August 2023 to 15 July 2024.

For the first time, we are introducing a new award for **TOP SUSTAINABILITY PRACTICES** as the current global focus is on Environment, Social and Governance (ESG) and many malls have already embarked on their drive towards ESG and Social Development Goals (SDG). We wish to acknowledge these worthy efforts as an encouragement for more malls to follow so that we can all be mindful of our environment now in order to keep it for the future.

The award will be categorised based on the following:

- Category A: Malls with nett lettable area (NLA) of 500,000 sq ft and below
- Category B: Malls with nett lettable area (NLA) of 500,001 sq ft to 999,999 sq ft
- Category C: Malls with nett lettable area (NLA) of 1,000,000 sq ft and above

Please check out **Terms and Conditions** for the two awards at the following links:

- [Best Experiential Marketing](#)
- [Top Sustainability Practices](#)

Registrations are now open at <https://ppkmawards.com/> and do note that the closing date for full submission, including payment of the entry fee(s) is 22 July 2024.

We wish all malls the best as we hope these Awards will raise our shopping malls to a higher platform!

International Council of Shopping Centers (ICSC) Global Maxi Awards 2024 for community category went to:



MEMBERSHIP 2024

CORPORATE MEMBERS

118 Mall
163 Retail Park
1 Utama Shopping Centre
1Shamelin Shopping Mall
1st Avenue, Penang
3 Damansara
AEON Mall Bukit Tinggi
AEON Mall Kota Bharu
AEON Mall Shah Alam
AEON Mall Taman Maluri
AEON Mall Tebrau City
Alamanda Shopping Centre
Alor Star Mall
Aman Central
Ampcorp Mall
Amerin Mall
Ampang Point
Angsana JB Mall
Atria Shopping Gallery
avenue K
Bangsar Shopping Centre
Batu Pahat Mall
Berjaya Megamall
Berjaya Times Square Kuala Lumpur
Berjaya Waterfront Complex
Bloomsdale Shopping Gallery
Central i-City Shopping Centre
Central Mart, Saujana Utama
Central Market
Central Square Sungai Petani
Centrepoint Bandar Utama
Centre Point Sabah
Centro
Cheras Leisure Mall
City Mall
Cityone Megamall
Damen Mall
Datum Jelatik Mall
DC Mall
Design Village Outlet Mall
Dpulze Shopping Centre
East Coast Mall
Eastern Mall
Ekocheras Mall
Endah Parade
Evo Mall, Bangi
fahrenheit 88
Financial Park Complex Labuan
First World Plaza
Freeport A'Famosa Outlet
Galleria@Kotaraya
Gamuda Walk
gateway@klia2
Genting Highlands Premium Outlets
Giant Hypermarket Bandar Kinrara
Giant Hypermarket Batu Caves
Giant Hypermarket Bayan Baru
Giant Hypermarket Kemuning Utama
Giant Hypermarket Klang
Giant Hypermarket Kota Damansara
Giant Hypermarket Kuala Terengganu
Giant Hypermarket Kuantan
Giant Hypermarket Plentong
Giant Hypermarket Putra Heights
Giant Hypermarket Senawang
Giant Hypermarket Seri Kembangan
Giant Hypermarket Shah Alam
Giant Hypermarket Tampoi
Giant Hypermarket Ulu Klang
Giant Superstore Tunjung
Giant Setapak
Giant Superstore Jerteh
Giant Superstore Kangar
Giant Superstore Kuala Pilah
Giant Superstore Prima Saujana (Kajang)
GM Klang Wholesale City
Grand Merdeka Mall
Great Eastern Mall
Green Heights Mall
Gurney Paragon
Gurney Plaza
Harbour Mall Sandakan
Hartamas Shopping Centre
Ikano Centres
Imago, KK Times Square
Intermark Mall
IOI City Mall
IOI Mall Bandar Putra Kulai
IOI Mall Puchong
IPC Shopping Centre
Ipoh Parade
Island Plaza
Jaya Shopping Centre
Jetty Point Duty Free Complex
Johor Bahru City Square

Johor Bahru City Square Office Tower
Johor Premium Outlets
KB Mall
KL East Mall
KL Gateway Mall
Kluang Mall
KLEC Mall
Kompleks Bukit Jambul
Kompleks Metro Point
Kompleks Mutiara
Kompleks Star Parade
KOMTAR, Penang
Kota Raya Complex
KSL City @ Johor Bahru
KSL Esplanade Mall
KTCC Mall
Kuantan Parade
KWC Fashion Mall
Kulim Central
Larkin Junction
Lot 10
M3 Mall
Mahkota Parade, Melaka
Maju Junction Mall
Malaysia Grand Bazaar @ BBCC
Megah Rise
Megamall Pinang Shopping Complex
Melawati Mall
Menara Komtar
Mesamall
Mesra Mall
Mid Point Shopping Complex
Mid Valley Megamall
Mid Valley Southkey
Mitsui Outlet Park KLIA
Mitsui Shopping Park LaLaport BBCC
Mydin Mall
MyTown Shopping Centre
Naza Tower, Platinum Park
New World Park
Nexus Bangsar South
Nu Sentral
Ole Ole Shopping Centre
Paradigm Mall
Paradigm Mall Johor Bahru
Pasaraya Komuniti @ Mart Kempas
Pavilion Bukit Jalil
Pavilion Kuala Lumpur
Paya Bunga Square (PB Square)
Pearl Point Shopping Mall
Pedas RSA
Pelangi Leisure Mall
Perling Mall
Pernama Kompleks Mutiara Armada
Pertama Complex
Pier8 Retail Mall
Plaza Low Yat
Plaza Merdeka
Plaza Metro Kajang
Plaza Perlangi
Plaza Salak Park 'SPARK'
Plaza Shah Alam
Prangin Mall
Publika Shopping Gallery
Quayside Mall
Queensbay Mall
Quill City Mall
RCMC Sdn Bhd
R & F Mall
SACC Mall
Sarawak Plaza
SB Mall
Seremban Prima
Segamat Central Shopping Centre
Sejati Walk
Semua House
Setapak Central
Setia City Mall
Shaw Parade KL
Shaw Centrepoint
SK One Mall
SkyAvenue
South City Plaza
Star Avenue Lifestyle Mall
Starhill Gallery
Straits Galleria
Straits Quay Retail Marina
Strand Mall
Subang Parade
Sungei Wang Plaza
Sunshine Tower
Sunsuria Forum
Sunway Big Box
Sunway Carnival Mall
Sunway Citrine Hub
Sunway Giza Mall
Sunway Putra Mall
Sunway Pyramid

Sunway Velocity
Suria KLCC
Suria Sabah Shopping Mall
Sutera Mall
Taiping Mall
Tasek Central
Larkin Sentral
Terminal One Shopping Centre
The Curve
The Exchange TRX
The Hills
The Linc
The Gardens Mall
The Main Place
The Mines
The Shore Shopping Gallery
The Spring
tHe Spring Bintulu
The Starling
The Summit Subang USJ
The Waterfront @ Parkcity
Toppen Shopping Centre
Tropicana Gardens Shopping Mall
Utropolis
Vivacity Megamall, Kuching
Wangsa Walk Mall
Wetex Parade Shopping Centre
Wisma Sanyan
Zenith Lifestyle Centre

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Chong Yau Ching, Michelle
Chuah Chong Koh, Cody, CMMLM, CMAM
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Cheng Yew Ong
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Kaswini A/P Karthigayan, CMMLM
Katherine Tan

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Giftify
La Calisto Sdn Bhd
ServeDeck Innovation Sdn Bhd
OCK Telco Infra Sdn Bhd
Selangor Dredging Sdn Bhd
Sinar Global Academy Sdn Bhd
SL Group Design Sdn Bhd
Stratos Pinnacle Sdn Bhd
The Lot Associates Sdn Bhd
Visata Creative Sdn Bhd

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Dato' Joyce Yap, CMM
HC Chan, CMM

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Ng Hean Yin

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