



Established in 1984

Persatuan Pengurusan Kompleks (PPK) Malaysia
Established in 1984

newsnetwork

Newsletter of the Malaysian Association for Shopping and Highrise Complex Management
ISSUE NO.25 01/11 PP12389/03/2011 (029187)
Untuk Ahli Sahaja



PPK OFFICE BEARERS 2010 - 2012

Honourable Members of Advisory Board

Y. Bhg. Datuk Eddy Chen Lok Loi
Y. Bhg. Dato' Teo Chiang Kok
Mr. Ngeow Voon Yean
Mr. Kumar Tharmalingam
Ms Joyce Yap

Executive Council Members President

H C Chan

Vice President 1

Stanley Kok

Vice President 2

Kung Suan Ai

Hon. Secretary

M K Foong

Asst. Secretary

Loh Kok Chai

Treasurer

Vincent Chong

Committee Members: PR & Publicity

Lim Kok Kheng

Social

Kenny Chin

Research

Cynthia Lim

Sports

Tan Joon Kai

Special Project

Phang Sau Lian

Training/Seminar

Anderson Chong

Northern Region Representative

Chow Heng Wah

Southern Region Representative

Jenny Chan

Internal Auditors

Nik Azlan Nik Aman

Eva Hew



Dear Members

Warm greetings to everyone for the start of yet another new year !

Looking ahead in 2011, PPK is excited with many of the developments in the shopping industry. The government's abolishment of duty for more than 300 tourist related items is touted as a bold and strategic initiative to promote Malaysia as a key shopping destination regionally.

It is foreseeable that such initiative would improve tourism yield amongst a higher tourist arrival. With this cost competitive advantage, tourism products are competitively priced to trigger higher volume purchase and increase Malaysia's attractiveness as a shopping destination for tourists. Domestic consumers also stand to gain as they now have an attractive option to shop at home.

PPK lauds the government's move especially the Ministry of Tourism for lobbying and delivering such a good impetus to boost the shopping industry and the tourism industry.

2011 is forecasted to see more stability after two years of economic uncertainty arising from US and Europe. Although, the economies of US and Europe remain challenged, the twin growth economies of China and India in Asia are expected to provide much relief and stability to the region. The IMF forecasts growth rate to be 4.2% world wide with China and India growth registering at 9.6% and 8.4 respectively while US lags behind at 2.3% and Europe 1.5%.

Closer to Malaysia, 2011 is expected to see growth moderating after a good showing due to lower demands for export. However, a strong economy, low unemployment, ease of credit and strong consumer sentiments will continue to provide the shopping industry with the impetus to grow.

However, not all is rosy as the Valuers, Appraisers and Estate Agents Act 1981 continued to be a thorny and critical issue that could derail Malaysia's shopping industry progress. The Act which seeks to control mall management to the confines of valuers will be a step backward and a shackle to move forward. PPKM will continue efforts in lobbying intensively against such archaic legislation.

The shopping industry role is certainly not meant to be compromised as under the government's Economic Transformation Programme (ETP), tourism and wholesale & retail (in which shopping industry plays a pivotal role) are two National Key Economic Areas (NKEAs) that will need to grow significantly to propel Malaysia into a high income nation. For us in the shopping industry, there is much to do.

In the Asia-Pacific arena, we have also made headway by establishing new contacts with Korea Building Owners and Managers Association (KBOMA) and hope to renew our ties with Shopping Centre Council of Australia. With our members' participation, we hope to make our presence felt at the upcoming Council of Asian Shopping Centres (CASC) Conference 2011 which will be held in Jakarta in October 2011 .

It has indeed been a very hectic year of exciting events, training and certification courses to stimulate the mind as well as a glamorous gala dinner which brought together all shopping industry practitioners.

The Priceless Gems Gala Dinner held in October 2010 saw a record of more than 850 guests present, from shopping centre management personnel to our retailers and service providers, certainly an excellent platform for all to network and form and strengthen business relationships.

It is my earnest wish that we continue to work closely together to elevate shopping mall management to yet another level!

Yours sincerely

H C Chan
President

**PERSATUAN PENGURUSAN KOMPLEKS
(PPK) Malaysia**

**Malaysian Association for Shopping and
Highrise Complex Management**

A113, 1st Floor, No. 1, Jalan SS20/27,
Damansara Intan, 47400 Petaling Jaya.

Tel: (03) 7727 6202, 7727 6232 Fax: (03) 7727 6203

E-mail: ppkmash@tm.net.my Website: ppkm.org.my

BUDGET 2011: Joint Press Conference on Duty Free Merchandise

A Press Conference was jointly convened by PPK Malaysia, Malaysia Retailers Association (MRA) and Malaysian Retailer-Chains Association (MRCA) to announce the industry's sentiments pertaining to the announcement of duty free merchandise across more than 300 tourist related items. All felt that this was a good move in the right direction to position Malaysia on the tourists' shopping map so that we will be more competitive regionally. Kudos to the relevant government agencies !



▲ L to R : Valerie Choo and Dato Tay Sim Kim, MRCA Secretary General and President respectively; HC Chan, PPKM President; Dato Ameer Ali Mydin, MRA Hon. Secretary and Joyce Yap, PPKM Advisor.

Valuers, Appraisers and Estate Agents (VAEA) Act 1981

In the continuing pursuit of lobbying against detrimental effects on property management from the proposed amendments to VAEA, Building Management Association of Malaysia (BMAM) held a press conference on 29 September 2010. This was attended and well covered by the press from various media. In attendance were:



◀ L to R : Richard Chan, BMAM Committee Member (Ex-officio)/PPKM; DK Hansara, Malaysia REITs Managers Association; Ir Lee Weng Onn, BMAM Vice President / Institution of Engineers, Malaysia (IEM); HC Chan, PPKM President; Datuk Eddy Chen, Real Estate and Housing Developers Association (REHDA) and Dato CK Teo, BMAM President/Associated Chinese Chamber of Commerce and Industry Malaysia (ACCCIM)

Update:

Following a recent meeting with YB Datuk Seri Ahmad Husni Hanadzlah, Finance Minister II on 7 October 2011, it was understood that the amendments to the VAAE Act affecting property management would be put on hold pending further meetings with industry players to resolve ongoing issues. Together with BMAM, PPK will continue to heighten awareness for the right of all qualified personnel to practice shopping centre management.

Footnote:

With assistance from our Northern Region representative, BMAM organized a public *Forum on Building Management* in Penang on 20 November 2010 to create awareness amongst practitioners in the Northern Region.

HAPPENINGS

SEMINARS, CONFERENCES & EVENTS

CASC Conference, 15-17 September 2010



CASC Conference 2010 was held in Taipei with the theme Asian Commercial Real Estate: Innovative, Intelligent and Green. The conference was well attended by more than 200 delegates whilst speakers shared information on their sustainable green building designs and eco shopping centres from various Asian countries. The conference concluded successfully with a Cross-Strait Forum between speakers from Taiwan and China while the annual CASC meeting convened with representation from Taiwan, Hong Kong, Indonesia and Malaysia.

PPKM was accorded a booth to promote the association and its cause.

Announcement:

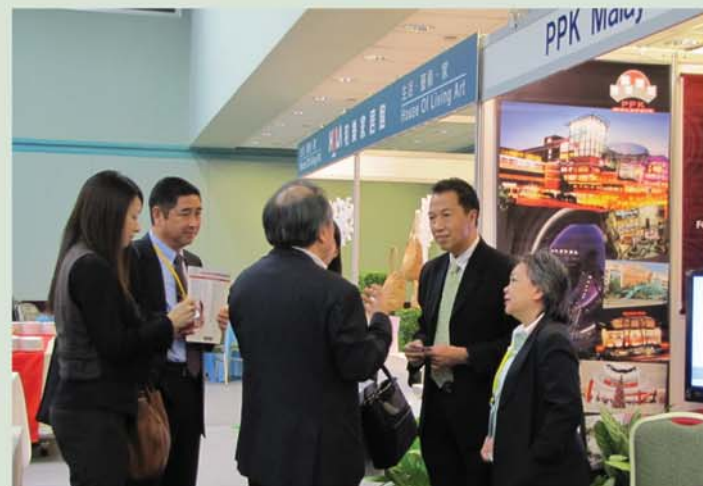
CASC Conference 2011 is scheduled for October 2011 in Jakarta so make a date with us for more industry insights !



▲ CASC meeting - members renewing ties for yet another year ..
L to R: Victor Liu, Taiwan; Heru Nasution & Stephanus Ridwan, Indonesia; Maureen Fung, Hong Kong and HC Chan, PPK Malaysia



▲ HC Chan Sharing the Malaysia Experience



▲ A strong Malaysian delegation

Asia-Pacific Research Council (APRC) Meeting and ICSC RECon Asia, 7-9 November 2010



Our representatives, Mr HC Chan, Ms Cynthia Lim and Ms Evelyn Lo attended the APRC meeting on 9 November at Beijing International Hotel and Convention Centre. All agreed that research was an important tool in shopping centre management and would engage it for more effective use especially in the emerging markets. PPKM has agreed to contribute country reports towards ICSC's Country Factsheets to be made available on their website for access by members only.

The Conference attracted good response from both regional and international delegates and PPKM's booth presence helped to raise our international profile.



▲ Jean Lambert, ICSC's Director of Industry Research explaining what is required in data research



▲ Welcome to a little of Malaysia in Beijing !

ASLI National Tourism Seminar 2010 Tourism Futures: Evolving Towards High Income Tourism

Held on 30 September 2010, the seminar focused on potentials and challenges facing Malaysian tourism enroute its 2015 goals under the 10th Malaysia Plan. PPKM President moderated the session on The Makings of a Shopping Paradise - *Do We Have What It Takes?*



▲ L to R: Bernard Bong, Kenanga Wholesale City; HC Chan; Mohamed Razip Hasan, Director of Communications, Tourism Malaysia

Safety & Security Training, 27-28 October 2010

Held at Cititel Mid Valley City, PPKM's Safety and Security lessons attracted many Klang Valley and outstation participants. A word of thanks to our 'gurus' who dedicated their time and shared their knowledge and understanding on safety and security procedures for shopping centres.



▲ The training session drew much enthusiastic response !



▲ The class being motivated by Hj Ibrahim Hj Md. Yusof



▲ True life experiences with Victor Tan



▲ Steven Wong, St John's Ambulance, Malaysia spoke on medical emergencies



▲ HC Chan, PPKM President addresses the participants



▲ Santa Singh's fire safety procedures aimed at saving lives and properties

Property Management – Time Bomb ? 9 December 2010

Jointly organised by FIABCI Malaysia and PPKM for the 5th year running, the seminar at One World Hotel, Petaling Jaya, attracted over 370 delegates. Despite regulations to govern and control joint management bodies (JMBs) and management corporations (MCs), delegates discovered that many issues remained in property management eg. service charge collections. One current topic which elicited many queries was on gated and guarded properties, drawing as many proponents as well as detractors, and the issue remains ongoing.



▲ Panel members discussing Gated and Guarded properties
L to R: Clifford Yap, Pricewaterhouse Coopers Taxation Services; Chan Kok Hong, Association of Property and Facility Managers (APFM), Singapore; Richard Chan, National Committee, FIABCI Malaysia; Dr Dahlia Rosly, Bahagian Penyelidikan & Pembangunan, Jabatan Perancangan Bandar & Desa Semenanjung Malaysia; Ir YL Lum, The Institution of Engineers Malaysia (IEM) and Steve Chia, Pricewaterhouse Coopers Taxation Services

◀ Ir YL Lum, The Institution of Engineers Malaysia (IEM) on Challenges in Facility Managing

Bowling Tournament, 10 October 2010

Great Eastern Mall bowled their competitors over when the mall took both the Challenge Trophy and the Individual Trophy. Congratulations to all participants for their sporting spirit !



▲ The winning team from Great Eastern Mall, headed by Dino (1st photo, second from left)

Priceless Gems Gala Dinner, 20 October 2010

PPKM has done it - from a Priceless Gems Seminar to a Priceless Gems Gala Dinner ! We held a dinner for shopping mall members, retailers and supporters at Sunway Resort Hotel and Spa with more than 850 participants – and the right combination of wonderful dance and song items, attractive lucky draw goodies and fabulous food. It was truly a time for malls and their retailers to meet and play – an informal get-together where relationships were renewed and fresh ties made....

A BIG THANK YOU to all for your generous sponsorships and close participation !



▲ L to R: Joyce Yap, PPKM Advisor; Dato Tay Sim Kim, MRCA President; Dato Sri Dr Ng Yen Yen, Tourism Minister and HC Chan, PPKM President



▲ Pretty faces from Sunway Pyramid at the photo wall



▲ Pavilion KL gets the awards (and the windfall) !

◀ Team PPK makes its debut ! Staff from 1 Utama, Mid Valley Megamall, Pavilion KL, Sungei Wang Plaza and Wangsa Walk trained very hard for this fabulous number ...



▲ L to R: Norizah, Alina and Shanta from Shopping Malaysia Secretariat



▲ Presidents in a row L to R: HC Chan, PPKM; Eddy Chan, Malaysia Retailers Association; Dato Tay Sim Kim, Malaysian Retailer-Chains Association and Yeow Thit Sang, FIABCI Malaysia.



▲ L to R: From Suria KLCC, Francis Ng; Andrew Brien and associate



▲ James Loke of Tangs giving the thumbs up for Adibah Noor



▲ Code Entertainment dancers giving the high kicks



▲ A reunion of sorts .. we are/were colleagues, some time or other !!



▲ Sunway Pyramid are the winners, too !



▲ The Priceless Gems of PPKM (L to R) :Vincent Chong;Tan Joon Kai; Anderson Chong; KK Lim; Cynthia Lim; HC Chan; Evelyn Lo; Kenny Chin; Kung Suan Ai; KC Loh; Phang Sau Lian; Stanley Kok and Chow Heng Wah

Certification Course in Shopping and Highrise Complex Management, April and August 2011

The new year will see the continuation of PPKM's education and training programmes as follows at Sunway Resort Hotel and Spa:

4 – 8 April 2011 and 19 - 23 September 2011

Individuals who wish to be certified will be given thirty six (36) months to complete a full certification course. These courses consist of 3 modules (Parts 1, 2 & 3) each on the following topics:

- 1) Complex Marketing & Leasing
- 2) Complex Administration, Finance & Human Resource
- 3) Complex Operations & Maintenance

Participants who wish to apply for certification must be ordinary individual members of PPK Malaysia and non-members who attend the course will only obtain a Certificate of Attendance.

Conducted twice annually since 2002, the Certification courses will be the first steps in the right direction to address the need for the certification of individuals in the industry. Do join our industry 'gurus' who will share their priceless experience with you and support us in our objective of boosting the level of professionalism and performance of the personnel in the shopping industry.

PPKM's courses are endorsed by leading industry practitioners: Malaysia Retailers Association (MRA), Malaysian Retailer-Chains Association (MRCA), Real Estate and Housing Developers Association (REHDA) and FIABCI Malaysia.

Continuous Professional Development (CPD) hours have been granted for all sessions to date so call us if you are interested or access our website: www.ppkm.org.my



▲ Class in session



▲ New ideas during the workshop



▲ It's a bit difficult but not impossible to reach up there ..



▲ Site visits to the front and back-of-house

We are proud to present our Certified Managers for 2011:



Ainul Adnan Ibrahim,
Certified Operations Manager (COM)

The PPK certification courses facilitate shopping mall personnel with the knowledge and understanding of managing shopping centre, exchange of ideas/ views, adopting new systems & methods as well as new technologies for the current and future of mall development in Malaysia to be more dynamic and efficient.



Danny Chan,
Certified Marketing Manager (CMM)

The Certification in Shopping & Highrise Complex Management is the only course available to enable properties, commercial, retail and complex management companies or individuals with interest in related fields to enhance their knowledge & exposure.

The friendly interaction with lecturers having years of experience allows participants to obtain and exchange valuable information and ideas.



L Izwan Abdullah,
Certified Marketing Manager (CMM)

The enthusiasm of some of the speakers at the PPK courses I have attended is refreshing and very important especially in a dynamic industry such as ours. It provides me the impetus to excel!

Apart from the modules we have learned during the PPK courses which were very informative and an eye opener, the courses have also provided me the platform to engage with other professionals within the Shopping Centre management industry.



Sharon Lee,
Certified Marketing Manager (CMM)

I completely enjoyed the courses provided by PPK. It provides me an opportunity to further my knowledge in shopping centre management and learn from the experienced speakers.



Syed Ishak Syed Hassan,
Certified Marketing Manager (CMM)

I personally believe that learning from the experts and through consistent reading on marketing and leasing reading materials, has given me the passion and confidence to be a dedicated personnel to run the shopping complex professionally. By attending the courses organized by PPK Malaysia, I have gained updated information regarding business activities held at the established shopping complexes in Malaysia and also abroad. In addition, participants of the courses will strengthen their rapport and business networking in order to exchange information and ideas that will uplift the shopping complex image and goodwill.



Victor Teo,
Certified Marketing Manager (CMM)

The PPK course is a great learning experience taught by the professionals in this industry. The workshops and activities give us real life examples and understanding of day to day activities in the shopping centre - a course that is recommended to any individuals who are involved in this industry.

Korea Building Owners and Managers Association (KBOMA), 1 November 2010



▲ Anyong-haseyo ! Sunway Pyramid hosted the meeting with 27 members of KBOMA who were in town for a visit. It is hoped that we can foster closer ties and possibly invite them to join Council of Asia Shopping Centres (CASC) since we have touched base.

Malaysia Mega Sale Carnival (MMSC) 2010

Think Style, Think Sale !

Winners of the MMSC Best Window Display Competition (for retailers in 2 categories: department stores and specialty shops) and the MMSC Shopping Centre Awards 2010 were announced recently as follows:

Central Business District Category

Best in Thematic Decoration: Pavilion Kuala Lumpur
 Best in Promotions and Events: Pavilion Kuala Lumpur

Suburban Category

Best in Thematic Decoration: Sunway Pyramid Shopping Mall
 Best in Promotions and Events: Sunway Pyramid Shopping Mall

CONGRATULATIONS TO ALL !

► L to R: Jonon Chou, Tangs Pavilion; Joyce Yap, Pavilion KL, HC Chan, Sunway Pyramid / PPKM President; YB Dato Sri Dr Ng Yen Yen, Minister of Tourism; Tuan Hj Azizan Noordin, Acting Director General, Tourism Malaysia ; Kung Suan Ai, Pavilion KL and Phang Sau Lian, Sunway Pyramid



▲ The winning retailer from Tangs Pavilion



▲ It's a FabulousSale at Sunway Pyramid



▲ The judges in action



▲ Super Stylish Fashion cops at Pavilion Kuala Lumpur



The Green Mall Project

Key words like 'going green', 'eco mall', 'sustainability' – these are important changes happening in the Malaysian property industry. PPKM is collaborating with Malaysian Green Building Confederation (MGBC) and Green Building Index (GBI) to help shape sustainable mall development in Malaysia and implement a green building rating tool that is tailored to retail assets.

A preliminary dialogue was convened on 22 October 2010 to explain members' involvement in a benchmark data gathering project with participation from with key member malls. Interested in going green ? Please contact PPKM Secretariat !



▲ The 'green' panel L to R: Robert Spinks; Paul Lai; Ar Dr Tan Loke Mun; HC Chan; Ir TL Chen and Ir Thirukumaran Jallendran



▲ The eco minded mall representatives

ICSC-PPKM New Gen Talk, 6 December 2010

In partnership with International Council of Shopping Centres (ICSC), PPKM invited Klang Valley malls to a talk on Festive Lighting and Illumination by MK Illumination AG. Especially when our malls celebrate many festive seasons, the illuminated decorations drew strong interest.



▲ Keen attention during the presentation on festive lighting



▲ Networking over some wine and canapés

Around the Malls - A Festive Round Up

We bring you snapshots of the year end festive season which is all over town, inside the malls and outside ~



▲ Come Home to I Utama



▲ There's magic at Bangsar Shopping Centre



▲ Bangsar Village's having a Lego Christmas



▲ It's A Cosmic Christmas for Berjaya Times Square



▲ Have a Funtoystic time at Mid Valley Megamall



▲ Rockin' Christmas at Fahrenheit88



▲ Find Christmas Enchantments at Pavilion KL



▲ Christmas fantasia at Sunway Pyramid



▲ The Curve's Toy Town



▲ Suria KLCC's Merriest Christmas

Membership List-Year 2010

Corporate Members

1 Borneo Hypermall
1st Avenue Mall
1 Utama
1 Utama Shopping Centre
A'Famosa Premium Outlet Village
Aim Point Plaza
Alam Sentral Plaza
Alor Star Mall
Amcorp Mall
Ampang Park
Asia City
avenue K
B B Plaza
Bangsar Shopping Centre
Batu Pahat Mall
Bentong Vega Mall
Berjaya Megamall
Berjaya Times Square Kuala Lumpur
Brem Mall
Campbell Complex
Capsquare Centre
Central Market
Central Square Sungai Petani
Centre Point Sabah
Cheras Leisure Mall
Citta
City Mall
Dataran Pahlawan Melaka Megamall
Dayabumi
Digital Mall
e @ Curve
East Coast Mall
Endah Parade
First World Plaza
Giant Hypermarket Bandar Kinrara
Giant Hypermarket Batu Caves
Giant Hypermarket Bayan Baru
Giant Hypermarket Kelombong
Giant Hypermarket Klang
Giant Hypermarket Kota Damansara
Giant Hypermarket Kuala Terengganu
Giant Hypermarket Kuantan
Giant Hypermarket Melaka
Giant Hypermarket Muar
Giant Hypermarket Nusa Bestari
Giant Hypermarket Plentong
Giant Hypermarket Prima Prai
Giant Hypermarket Putra Heights
Giant Hypermarket Senawang
Giant Hypermarket Seri Manjung
Giant Hypermarket Shah Alam
Giant Hypermarket Skudai
Giant Hypermarket Sungai Petani
Giant Hypermarket Taiping
Giant Hypermarket Tampoi
Giant Hypermarket Tawau
Giant Hypermarket Ulu Klang
Giant Mall Kelana Jaya
Giant Superstore Bandar Puteri
Giant Superstore Nilai
Giant Superstore Prima Saujana (Kajang)
Giant Superstore Sandakan
Giant Superstore Sunway City
Great Eastern Mall
Green Heights Mall
Gurney Paragon
Gurney Plaza
Harbour Place
Hartamas Shopping Centre
Hock Lee Centre
IOI Mall Bandar Putra Kulai
IOI Mall Puchong
Ipoh Parade
Island Plaza
Iskandar Investment Bhd
Jetty Point Duty Free Complex
Johor Bahru City Square
Johor Bahru City Square Office Tower
KB Mall
Kenanga Wholesale City
Kinta Riverfront
Kipmart Tampoi
KL Festival City
KL Plaza
Klang Parade

Kluang Mall
Kompleks Bukit Jambul
Kompleks Metro Point
Kompleks Mutiara
Kompleks Tun Abdul Razak (KOMTAR)
Kota Raya
Kuantan Parade
Langkawi Fair Shopping Mall
Lot 10
Mahkota Parade, Melaka
Maju Junction Mall
Menara IMC
Menara Landmark JB
Menara Mutiara Bangsar
Menara Mutiara Majestic
Merdeka Mall
Mid Point
Mid Valley Megamall
Midlands Park
Mydin Mall, USJ
New World Park
Oceanic Mall
Pandan Kapital
Paragon Point Shopping Centre
Pavilion Kuala Lumpur
Paya Bunga Square (PB Square)
Pearl Point Shopping Mall
Pelangi Leisure Mall
Penang Times Square
Perling Mall
Pernama Kompleks Mutiara Armada
Pertama Complex
Plaza Angsana
Plaza Low Yat
Plaza Metro Kajang
Plaza Pelangi
Plaza Salak Park 'SPARK'
Plaza Tasek
Prangin Mall
Publika
Pudu Plaza
Queensbay Mall
RCMC Sdn Bhd
SACC Mall
Semua House
Seremban Parade
Setia City Mall
Shaw Centre Point Klang
Shaw Parade KL
Skudai Parade
South City Plaza
Star Parade
Starhill Gallery
Straits Quay
Subang Avenue Shopping Complex
Subang Parade
Sungei Wang Plaza
Sunway Carnival Mall
Sunway Giza
Sunway Pyramid
Suria KLCC
Suria Sabah Shopping Mall
Sutera Mall
Taman Nusantara, Bandar Nusajaya,
Iskandar
Terminal One Shopping Centre
The 19 USJ City Mall
The Atria Shopping Centre
The Curve
The Gardens
The Intermark
The Mall
The Mines
The Spring
The Strand Encorp
The Summit Batu Pahat
The Summit Bukit Mertajam
The Summit Subang USJ
The Waterfront @ Parkcity
The Weld
The Zon
Tropicana City Mall
Tun Jugah
Wangsa Walk
Wetex Parade

Individual Members

Agnes Tan Mee Yoke
Abdul Razak Tuah b Othman
Abukhorri Kassim , COM
Aileen Goh Seok Khim
Ainul Adnan Ibrahim , COM
Ala b. Mansor
Alicia Lee Chooi Fong
Aminudin b Mohd Noah
Anderson Chong Kong Yoong
Andrew Ashvin , CCM
Ang Yew Heng, Walter
Anthony Dylan
Arthur Lai Kuan Yew
Aziah bt Ahmad
Azmar b Talib
Basri b Khamis
Beh Soo Ming
Belinda Hoo Chai Chew , CMM
Calvin Wang Soon Yong
Carriek Chong Ka Loong
Chan Jen Nee, Jenny , CCM
Chan Kok Wah
Cheah Tan Oon, Adrian
Cheong Mee Yoke
Cheryl Chang Yar Leng
Chew Nan Ny
Chew Yien Yien, Doreena ,CMM
Chong Hon Wei
Chong Min Fui, Vincent , CCM
Chong Yun King, Andrew
Chow Heng Wah ,CCM
Danny Chan Mun Yoong , CMM
Daphnie Chong Wai Jee
David Andrew Balai
David Looi
Elizabeth Chan Choo Im
Eric Tee Lai Keong
Eva Hew , CMM
Evelyn Lo ,CCM
Fong Kok Loon
Foong Meng Khum ,CCM
Francis Lee Kong Keng
George Tee Ai Cheh
Ghafizah Hanim Amir
H C Chan ,CCM
Hee Yaw Hoong, Darren ,CMM
Henry John , COM
Hirdawati Mohd Nasir ,CAM
Ho Ka Khong
Ho Wai Hoong ,CMM
Hussin b. Haron
Ishraqi Shah b Abu Bakar
Jason Chin Teck Seng
Javed Irshad Sani
Jeffrey Sia
Joan Cheah Pek Ling
Josephine Lim Kwee Yuen , CAM
Kenny Chin Chong Huat ,CCM
Khoo Ai Wee
Kung Suan Ai ,CMM
L Izwan bin Abdullah , CMM
Lai Yung Ming, Marco
Lawrence Teh Cheng Poh
Lee Beng Beng ,CCM
Lee May Lynn
Lee Mun Keong
Lee Wing Kwong Michael
Lim Bee Tin
Lim Boon Yew @ Alvin Lim
Lim Kai Yung
Lim Ka-Tsung Joachim
Lim Kim Swee

Lim Kok Kheng
Lim Koon Hooi, Cynthia ,CMM
Lim Kwong HonLinda Eng Lee Huan
Linus Soon Chee Hoy
Loh Kok Chai , CMM
Loke Kok Seng, Jason
Mimi Chang Yoke Khum
Mohamad Nazib Suliman ,CMM
Mohd Bahrain Bakri @ Bakori
Mohd Hanafiah B. Mohd Shah
Mohd Saukat Ali bin Mohd Ghazaly
Mohd Taufiq bin Shamsuddin
Mohd. Zain b. Hassan ,COM
Mok Choo Yum
Ng Mun Meng, Jeannie
Nik Azlan Nik Aman
Nikola Raihana bt Abu Hassan
Noor Salehah bt Wahid
Norliza Omar
Ong Eng Hin , CCM
Ong Hui Ling
Ooi Kee Chuan
Ooi Soon Kiat
Padma Priyan @ Padman s/o Maniam
Pang Seong An
Pauline Teh Hooi Lean
Pearly Lim Meng Li , CMM
Phang Sau Lian
Philip Ho
Philip Thum Tek Por, CCM
Phoon Kin Kheong, COM, CMM, CAM
Rashidan b Ismail , COM
Richard Chan Chee Keong , CCM
Roland Ting Huong Sing
Sandra Polly Sing
Saw Lee Chuan
Set Hon Foong
Shahrol Azman b Abd Kahar
Shaifulddin A. Majid , CCM
Sharon Lee Suit Fong , CMM
Sim Ewe Kee
Sin Tiew Cheo , CCM
Soh Chan Aik
Stanley Kok Yin Cheong , CMM
Stewart Lee Syed Kit
Syed Ishak Syed Hassan , CMM
Tai Yun Jin @ Tai Yun Chee
Tan Cheong Lee, Victor
Tan Choon Kiat , CMM
Tan Gar Peng, Kevin
Tan Joon Kai
Tan Mui Pow, Mabel , CMM
Tan Yeh Yee, Jennifer , CMM
Teoh Eng Chiat, Andrew
Tiew Soon Thung, Vincent
Victor Teo , CMM
Vincent Tan
Wai Siew Chen
Winnie Sam Min Wah , CMM
Wong Kong San
Wong Siaw Li
Wong Siow Yen, Brenda , CMM
Wong Wai Hon, Charles
Yakob Haron , COM
Yee Keit Yoke , Angeline , CCM
Yee Mun Yin, Hendrik
Yeo Heng Heang
Yeow Kee Chean , CMM
Yong Pei Yee
Zahayu Shima bt Ayub , CMM
Zaimi Md Ali
Zulkahar b Khamis , COM

Honorary Member

Dato' Teo Chiang Kok
Joyce Yap , CCM
Ngeow Voon Yean , CCM

Affiliate Members - Individual

Lau Jenn Wei
Mohamed Nazri b Mohd Mokhtar
Ng Hean Yin

Affiliate Member - Individual

Balasubramaniam a/ KR Subrayan
Choong Kim Chuan
Jeffrey Lee
Junaidi b Jamaludin
Lee Chee Choon, Eddie
Lim Seng Teck
Wong Lian See
Yeong Chee Fun

Affiliate Member - Corporate

The Hot Shoe Show & Company Sdn Bhd

Founding Member

Council of Asian Shopping Centres (CASC)

Networking Partners

Assosiasi Pengelola Pusat Belanja Indonesia (APPBI)
Association of Consulting Engineers Malaysia (ACEM)
British Council of Shopping Centres (BCSC)
Dewan Bandaraya Kuala Lumpur (DBKL)
Eastern Regional Organisation for Planning and Housing (EAROPH)
FIABCI Malaysia Chopter
Fire Prevention Council of Malaysia (FIPCOM)
Hong Kong Trade Development Council
Institute of Shopping Centre Management (ISCM), Hong Kong
Institut Perakabentuk Dalam Malaysia (IPDM)
International Council of Shopping Centres (ICSC)
Jabatan Bomba & Penyelamat Malaysia
Korea Building Owners and & Managers Association (KBOMA)
Japan Council of Shopping Centres (JCSC)
Malaysia Crime Prevention Foundation (MCPF)
Malaysia Retailers Association (MRA)

Malaysia Green Building Confederation (MGBC)

Malaysian Association of Convention and Exhibition Organisers (MACEOS)

Malaysian Association of Hotel Owners (MAHO)

Malaysian Association of Hotels (MAH)

Malaysian Association of Tour & Travel Agents (MATTA)

Malaysian Franchise Association (MFA)

Malaysian Retailer-Chains Association (MRCA)

Malaysia Tourism Federation (MTF)

Mall China

Middle East Council of Shopping Centres (MECSC)

Nordic Council of Shopping Centres (NCSC)

Pertubuhan Arkitek Malaysia (PAM)

Property Council of Australia (PCA)

Quality Restroom Association of Malaysia (QRAM)

Real Estate & Housing Developers' Association Malaysia (REHDA)

Real Estate Developers' Association Singapore (REDAS)

Taiwan Council of Shopping Centres (TCSC)

Associated Chinese Chamber of Commerce and Industry of Malaysia (ACCIM)

The Association of Shopping Centres, Singapore (TASC)

The Institution of Engineers, Malaysia (IEM)

Tourism Malaysia

Published by:

PPK Malaysia

A113, Block A, No. 1, Jalan SS20/27, Damansara Intan,
47400 Petaling Jaya, Selangor, Malaysia.

Printed by:

Printech Marketing

No.23A, Jalan Tembaga SD5/2H, Bandar Sri Damansara,
52200 Kuala Lumpur.

**For advertising opportunities,
call us at 03-77276202 or
email: ppkmash@tm.net.my**

CAM	Certified Administration Manager
CMM	Certified Marketing Manager
COM	Certified Operations Manager
CCM	Certified Complex Manager