



PRESS STATEMENT

3 January 2021

INAPPROPRIATE NEWS ON COVID-19 HOT SPOTS

There has been grossly inappropriate and inaccurate news circulating on whatsapp over the past few days that shopping malls were identified as covid-19 hot spots with numerous cases occurring over the past 14 days.

In this connection, we wish to bring your attention to the following statement below which appears on the Ministry of Health's facebook link:

https://m.facebook.com/story.php?story_fbid=10157613170526237&id=373560576236

“Tular di aplilasi Whatsapp mengenai satu lampiran yang berkaitan dengan COVID-19. Pihak CPRC bagaimana mendapati maklumat tersebut tidak tepat and mengelirukan. Untuk makluman, jumlah yang dilaporkan sebenarnya meliputi radius 1 kilometer bagi tempoh 14 hari dan bukan di Kawasan-kawasan yang tentera dalam grafik ini. Hentikan berkongsi grafik yang tidak tepat ini. Gunakanlah hotspot tracker dalam aplikasi MySejahtera dengan betul untuk merancang perjalanan anda dan sentiasa patuhi SOP.”

As mentioned, the Crisis Preparedness and Response (CPRC) has stated that the information is inappropriate and misleading as the reported cases actually cover a radius of 1 Km over the past period of 14 days and not at the malls as indicated. The public is advised not to share these inappropriate graphics and to use the MySejahtera hotspot tracker properly.

We are deeply disappointed and anguished that such irresponsible news is being circulated, resulting in adverse reaction and confusion for the public and our shoppers when all shopping malls and the entire country are in the midst of a valiant struggle towards economic recovery. The road towards recovery is not only fragile but lengthy, and not only are businesses affected but millions of employees in the related industries are being hard hit with everyone struggling towards some form of normalcy.

It is incumbent on everybody to ensure accurate and precise information in all messaging in order that the public is properly informed and go about safely with confidence and peace of mind.

We wish to emphasise that the safety of shoppers is top priority at shopping malls and with all required SOPs in place including enhanced and regular cleaning and sanitisation measures, malls are safe places to visit. Periodic and thorough sanitization works are carried out throughout the day by our operational teams on all touch points at our common areas and also back-of-house. The air-conditioning systems have been installed with high grade filters and UV Disinfection Lights before air is re-circulated back into the Mall so the air within most malls could well be cleaner than the outside air. Do shop with confidence and peace of mind at our malls but ultimately, safety is a collective responsibility and everyone including the public must continue to play their part.

LIVES AND LIVELIHOODS MATTER.

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