



MEMBERS CIRCULAR

6 May 2022

Ref 017/05/22

Dear Members

SECURITY & SAFETY TRAINING – ADVANCED MODULE 2022

Further to our ongoing training on security and safety in shopping malls which has been conducted annually since 2006, we are pleased to inform that we have developed an **ADVANCED MODULE which will be conducted as a 2-day security training seminar** as follows:

Dates: Tuesday 14 June to Wednesday 15 June 2022

Time: 8.30 a.m. to 5.30 p.m. daily

Venue: Level 5, Cititel Hotel, Mid Valley City, Lingkaran Syed Putra, 59200 Kuala Lumpur

Amongst other pertinent topics, the new ADVANCED MODULE will cover in-depth studies on the following:

- Organisational Structure for Security Personnel
- Crime Prevention through Environmental Design (CPTED)
- Mitigating Terrorism in Shopping Malls
- Effective and Efficient Car Park Operations

Our trainers are competent security personnel and current practitioners from several prominent shopping malls who will share their experiences with participants. Through this course, it is our mission and goal that all senior security personnel will take the opportunity to expose themselves to more comprehensive practices in this very specialised field. The seminar fees inclusive of service tax will be as follows:

| | PPK members | Non-members |
|---|--------------------|--------------------|
| Registration (per person) | RM 954.00 | RM 1,325.00 |
| Group discounted rate (min. 3 pax from the same co.) | RM 858.60 | RM 1,192.50 |

Further details of the Training Course are as attached. Interested participants are requested to register at this link <https://forms.gle/84oc7vjT3YNZLf3d9> before the closing date of **Tuesday, 31 May 2022**. In the meantime, you may contact our secretariat at Tel: 03-7727 6202 if you require further information. Thank you.

Yours faithfully

PERSATUAN PENGURUSAN KOMPLEKS MALAYSIA (PPK)

VINCENT CHONG

Security and Safety Sub-Committee Chairman

Persatuan Pengurusan Kompleks Malaysia (PPK)

Malaysia Shopping Malls Association

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 Lingkaran Syed Putra, 59200 Kuala Lumpur

P R O G R A M M E

| Day One | | Day Two | |
|----------|---|----------|---|
| 8.00 am | Arrival & Registration of participants/welcome coffee | 8.45 am | Arrival of participants/welcome coffee |
| 8.45 am | Welcome Address by Mr Vincent Chong, Security & Safety Chairman, PPK Malaysia | | |
| 9.00 am | Crime Prevention through Environmental Design (CPTED) <ul style="list-style-type: none"> Principles, policies and guidelines | 9.00 am | Organisational Structure for Security Personnel <ul style="list-style-type: none"> Security Personnel for Malls - Auxiliary Police, Local “in-house” or Nepalese Guards |
| 10.30 am | Morning Coffee Break | 10.30 am | Morning Coffee Break |
| 10.45 am | Common Types of Medical Emergencies – Medical Crisis Management <ul style="list-style-type: none"> Common types of medical emergencies Medical crisis management | 10.45 am | Legal Aspects of Security <ul style="list-style-type: none"> Loss of car, abandoned, accidents, insurance Powers of arrest and detention |
| 12.30 pm | Lunch Break | 12.30 pm | Lunch Break |
| 2.00 pm | Effective and Efficient Car Park Operations (1) <ul style="list-style-type: none"> Principles, policies and guidelines | 2.00 pm | Importance of CCTV Surveillance and Monitoring <ul style="list-style-type: none"> Systems setup, video analytics, monitoring the systems |
| 3.30 pm | Afternoon Tea Break | 3.30 pm | Afternoon Tea Break |
| 3.45 pm | Effective and Efficient Car Park Operations (2) <ul style="list-style-type: none"> Minimising liabilities | 3.45 pm | Mitigating Terrorism in Malls <ul style="list-style-type: none"> Threats Preventive measures How to prevent soft targets |
| 5.00 pm | End of Day One | 5.00 pm | Closing Remarks End of Training |

** programme is subject to change at the discretion of the organizer*